



EAST CHICAGO

1313 W. Chicago Ave.,
East Chicago, IN 46312

Main Number: (219) 398-9685
Toll Free: 1-888-580-1060
After Hours: 1-866-240-1985

Medical Clinic Hours (CST)

Monday, Thursday: 8:00 am – 7:00 pm
Tuesday, Wednesday, Friday: 8:00 am – 5:00 pm
Saturday (alternating): 9:00 am – 1:00 pm

Dental Clinic Hours (CST)

Tuesday: 8:00 am – 5:00 pm
Thursday: 8:00 am – 6:00 pm
Friday (Hygiene): 8:00 am – 5:00 pm

Average Response Time Periods

Urgent Concern	2 Hours	Labs and X-Rays	48 Hours
Appointments	Same Day	Prescription Refills	3 Days
General Questions	24 Hours	Medical Records	7 Days

You may also use **MyHealthLinc** for access to your personal health information 24 hours a day, 7 days a week. The following features are available:

- Request Appointments and/or Prescription Refills;
- View and Request Updates to Your Personal Information or your Insurance Information;
- Access Your Health Records;
- Send and Receive Secure Messages;
- View and pay your latest account statement;
- Ask Medical, Non-Medical, and Billing Questions; and
- Access Your Visit Summary Information.

IMPORTANT PATIENT INFORMATION

If additional medical/dental services are performed along with your office visit, additional fees will be billed.

Co-pays are due **at the time of check-in**. Any balances will be collected at that time.

MEDICAL AND DENTAL

A child **under the age of 18** must have a **parent/legal guardian or authorized person** who is listed on the consent form with them at the time of the appointment.

If bringing a dependent or picking up documents for another person, you must first be included on the **consent form** as an authorized person to do so and show **current I.D.**

Please bring all **bottles of medication** you are taking for your new patient visit.

Sliding Fee Scale available. See front desk for details.

Visit www.HealthLincChc.org for more information!

MEDICATION REFILLS

Contact your pharmacy to have **all refill requests** sent to us one week before you run out.

Fagen Pharmacy

- **2002 E. Columbus Dr., (219) 398-1377**

PAYING FOR SERVICES

HealthLinc is committed to providing services to all, regardless of the ability to pay. We accept:

- **Medicaid**
- **Healthy Indiana Plan (HIP)**
- **Medicare**
- **Some commercial insurance plans**

