



# SOUTH BEND

Medical: 941 20<sup>th</sup> St.  
 Dental: 1002 S. Esther St.  
 South Bend, IN 46615

Main Number: (574) 307-7673  
 Toll Free: 1-888-580-1060  
 After Hours: 1-866-240-1985

**Medical Clinic Hours (EST)**

Monday–Friday: 8:00 am – 5:00 pm

**\*\*South Bend - Dental Clinic Hours (EST)**

Monday, Thursday: 8:00 am – 6:00 pm  
 Friday: Closed

**Average Response Time Periods**

Urgent Concern	2 Hours	Labs and X-Rays	48 Hours
Appointments	Same Day	Prescription Refills	3 Days
General Questions	24 Hours	Medical Records	7 Days

You may also use **MyHealthLinc** for access to your personal health information 24 hours a day, 7 days a week. The following features are available:

- Request Appointments and/or Prescription Refills;
- View and Request Updates to Your Personal Information or your Insurance Information;
- Access Your Health Records;
- Send and Receive Secure Messages;
- View and pay your latest account statement;
- Ask Medical, Non-Medical, and Billing Questions; and
- Access Your Visit Summary Information.

**IMPORTANT PATIENT INFORMATION**

If additional medical/dental services are performed along with your office visit, additional fees will be billed.

**Co-pays** are due **at the time of check-in**. Any balances will be collected at that time.

**MEDICAL AND DENTAL**

A child **under the age of 18** must have a **parent/legal guardian or authorized person** who is listed on the consent form with them at the time of the appointment.

If bringing a dependent or picking up documents for another person, you must first be included on the **consent form** as an authorized person to do so and show **current I.D.**

Please bring all **bottles of medication** you are taking for your new patient visit.

**\*\*Pending Fall Semester dates**

**MEDICATION REFILLS**

Contact your pharmacy to have **all refill requests** sent to us one week before you run out.

**Walgreen's**

- **Mish, 110 E. McKinley Ave.** (574) 255-9677
- **SB (24 Hr.), 1010 E. Ireland** (574) 299-0154
- **SB, 1945 Lincolnway E.** (574) 232-9540
- **Elkhart, 1400 Cassopolis St.** (574) 206-0285
- **Elkhart, 102 E. Hively Ave.** (574) 522-2197
- **Elkhart, 200 Nappanee St.** (574) 293-2062

**PAYING FOR SERVICES**

HealthLinc is committed to providing services to all, regardless of the ability to pay. We accept:

- **Medicaid**
- **Healthy Indiana Plan (HIP)**
- **Medicare**
- **Some commercial insurance plans**

**Sliding Fee Scale** available. See front desk for details.

Visit [www.HealthLincChc.org](http://www.HealthLincChc.org) for more information!

