



# EAST CHICAGO

1313 W. Chicago Ave.,  
East Chicago, IN 46312

Main Number: (219) 398-9685  
Toll Free: 1-888-580-1060  
After Hours: 1-866-240-1985

### Medical Clinic Hours (CST)

Monday, Thursday: 8:00 am – 7:00 pm  
Tuesday, Wednesday, Friday: 8:00 am – 5:00 pm  
Saturday (Alternating): 9:00 am – 1:00 pm

### Dental Clinic Hours (CST)

Monday, Thursday: 8:00 am – 7:00 pm  
Tuesday, Wednesday: 8:00 am – 5:00 pm

### Average Response Time Periods

Urgent Concern	2 Hours	Labs and X-Rays	48 Hours
Appointments	Same Day	Prescription Refills	3 Days
General Questions	24 Hours	Medical Records	7 Days

You may also use **MyHealthLinc** for access to your personal health information 24 hours a day, 7 days a week. The following features are available:

- ✓ Request Appointments and/or Prescription Refills;
- ✓ View and Request Updates to Your Personal Information or your Insurance Information;
- ✓ Access Your Health Records;
- ✓ Send and Receive Secure Messages;
- ✓ View and pay your latest account statement;
- ✓ Ask Medical, Non-Medical, and Billing Questions; and
- ✓ Access Your Visit Summary Information.

### IMPORTANT PATIENT INFORMATION

If additional medical/dental services are performed along with your office visit, additional fees will be billed.

**Co-pays** are due **at the time of check-in**. Any balances will be collected at that time.

### MEDICAL AND DENTAL

A child **under the age of 18** must have a **parent/legal guardian or authorized person** who is listed on the consent form with them at the time of the appointment.

If bringing a dependent or picking up documents for another person, you must first be included on the **consent form** as an authorized person to do so and show **current I.D.**

Please bring all **bottles of medication** you are taking for your new patient visit.

### MEDICATION REFILLS

Contact your pharmacy to have **all refill requests** sent to us one week before you run out.

### Walgreens Pharmacy

.720 W Chicago Ave, East Chicago, IN, 219-397-6208

### PAYING FOR SERVICES

HealthLinc is committed to providing services to all, regardless of the ability to pay. We accept:

- ✓ **Medicaid**
- ✓ **Healthy Indiana Plan (HIP)**
- ✓ **Medicare**
- ✓ **Some commercial insurance plans**

**Sliding Fee Scale** available. See front desk for details.

Visit [www.HealthLincChc.org](http://www.HealthLincChc.org) for more information!

