

# **MICHIGAN CITY**

710 Franklin Street Suite 200 Michigan City, IN 46360 Main Number: (219) 872-6200 Toll Free: 1-888-580-1060 After Hours: 1-866-240-1985

# **Medical Clinic Hours (CST)**

Monday–Thursday: 8:00 am –8:00 pm Friday: 8:00 am –5:00 pm Saturday: 9:00 am –1:00 pm

### **Dental Clinic Hours (CST)**

Monday: 8:00am-8:00 pm Tuesday, Wednesday, Thursday: 8:00am-6:00pm Friday: 8:00am-4:00pm

# **Average Response Time Periods**

Urgent Concern	2 Hours	Labs and X-Rays	48 Hours
Appointments	Same Day	Prescription Refills	3 Days
General Questions	24 Hours	Medical Records	7 Days

You may also use **MyHealthLinc** for access to your personal health information 24 hours a day, 7 days a week. The following features are available:

- Request Appointments and/or Prescription Refills;
- View and Request Updates to Your Personal Information or your Insurance Information;
- Access Your Health Records:
- Send and Receive Secure Messages;
- View and pay your latest account statement;
- Ask Medical, Non-Medical, and Billing Questions; and
- Access Your Visit Summary Information.

#### IMPORTANT PATIENT INFORMATION

If additional medical/dental services are performed along with your office visit, additional fees will be billed.

**Co-pays** are due at the time of check-in. Any balances will be collected at that time.

# MEDICAL AND DENTAL

A child under the age of 18 must have a parent/legal guardian or authorized person who is listed on the consent form with them at the time of the appointment.

If bringing a dependent or picking up documents for another person, you must first be included on the **consent form** as an authorized person to do so and show **current I.D**.

Please bring all **bottles of medication** you are taking for your new patient visit.

#### **MEDICATION REFILLS**

Contact your pharmacy to have all refill requests sent to us one week before you run out.

#### Walgreen's

- 1816 Franklin St, Michigan City, IN 219-874-2544
- **101 W. Hwy. 20**, Michigan City, IN 219-879-9650

#### **PAYING FOR SERVICES**

HealthLinc is committed to providing services to all, regardless of the ability to pay. We accept:

- Medicaid
- Healthy Indiana Plan (HIP)
- Medicare
- Some commercial insurance plans

Sliding Fee Scale available. See front desk for details.

Visit www.HealthLincChc.org for more information!

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